

alcohol, training and employment. A casework service is accessible during the week, for 12 -25 year olds.

Ph: 9614 3688

[www.frontyard.org](http://www.frontyard.org)

### **Melbourne City Mission - Young Women's Crisis Service**

Melbourne City Mission provides Crisis services for young women aged 15-25. These services include outreach as well as supported crisis accommodation for single women and women with children.

Ph: 8486 2136

Email: [ctomnay@mcm.org.au](mailto:ctomnay@mcm.org.au) (Outreach)

Email: [vickysplace@mcm.org.au](mailto:vickysplace@mcm.org.au) (Supported Crisis Accommodation)

Open Monday-Friday 9am-8pm

[www.melbournecitymission.org.au](http://www.melbournecitymission.org.au)

### **Spectrum Migrant Resource Centre**

Housing advice for newly arrived migrants or refugees

Ph: 9496 0200

### **Youthlaw**

Provides free legal advice and casework to young people, and is active in policy development and advocacy around issues affecting young people's legal rights. Legal advice and information are available to young people by phone, email, faceto face and webcam. Youthlaw also conducts education programs relating to legal issues for young people and their workers.

Ph: 9611 2412

Drop in: Mon-Fri 2pm-5pm

Email: [info@youthlaw.asn.au](mailto:info@youthlaw.asn.au)

[www.youthlaw.asn.au](http://www.youthlaw.asn.au)

### **Housing Emergency Funds (HEF) Funds**

Funding for emergency accommodation and/or assistance to prevent accommodation being lost for example rent, bond or board payment is available through the following organisations:

- Catchment Youth Services  
Ph: 9470 5592
- Berry Street  
Ph: 9450 4700
- Frontyard  
Ph: 1800 800 531

#### **CONTACT US**

If you would like further information please contact us via:

email: [banyuleyouth@banyule.vic.gov.au](mailto:banyuleyouth@banyule.vic.gov.au)

phone: 9457 9855

web: [www.banyuleyouth.com](http://www.banyuleyouth.com)

fax: 9457 9937

post: Youth Service, PO Box 51, Ivanhoe 3079

[www.facebook.com/banyuleyouth](http://www.facebook.com/banyuleyouth)

[twitter@BanyuleYouth](https://twitter.com/BanyuleYouth)

Banyule Youth Services have provided this information as a community service. Contact details were correct at time of printing. The Banyule Youth Service does not specifically endorse these services nor take responsibility for incorrect information.

# Housing & Emergency Accommodation

Your guide to services for  
Young people in Banyule

**Banyule  
Youth  
Services**



  
**Banyule**  
CITY COUNCIL

### **Crisis accommodation information line**

Provides a variety of support to young people aged 15-21 who are homeless or at risk of becoming homeless.

**Ph:** 1800 627 727 10am till 12 midnight

### **Banyule Housing Support Group**

Is a referral agency that prides itself on working where the clients are and not in an office. Support services include but not limited to transitional accommodation, advocacy, rental bonds, furniture for new accommodation, rental assistance, and food and grocery vouchers. To be eligible young people under 18 need to be with their family.

**Ph:** 9431 4746

**Fax:** 9439 6524

**Email:** bhsg@bhsg.org.au

[www.bhsg.org.au](http://www.bhsg.org.au)



### **North East Housing service (Preston)**

Provides information and referrals to transitional and emergency accommodation for people within the Banyule, Nillumbik, Darebin and Whittlesea areas.

**Ph:** 9479 0700

**After hours phone:** 1800 82 5955

[www.nehs.org.au](http://www.nehs.org.au)

### **Nillumbik Community Health Centre**

Information and Referral service.

**Ph:** 9430 9100

[www.nchs.org.au](http://www.nchs.org.au)

### **Reconnect Program**

Is an early intervention program for young people aged 12-18 who are at risk of becoming homeless.

**Ph:** 9430 9100

### **Division of Housing and Community Building (State Government)**

Provides up to date information about legislation and how to navigate the housing sector.

**Ph:** 9479 0122

**Ph:** 13 11 72 (Maintenance)

**General Housing Enquiries:** [Housing@dhs.vic.gov.au](mailto:Housing@dhs.vic.gov.au)

[www.housing.vic.gov.au](http://www.housing.vic.gov.au)

### **Home Ground Preston**

Offer housing support and advocacy.

**Ph:** 9471 4522

**Freecall:** 1800 834 125

**Fax:** 9471 4533

**Email:** [outernorthshasp@homeground.org.au](mailto:outernorthshasp@homeground.org.au)

[www.homeground.org.au](http://www.homeground.org.au)

### **Banyule Support and Information Centre (BANSIC)**

BANSIC are a referral and information provider that assist people in gaining access to and understand a range of services they may require.

**Ph:** 9459 5959

**Email:** [info@bansic.org.au](mailto:info@bansic.org.au)

[www.bansic.org.au](http://www.bansic.org.au)



### **Diamond Valley Community Support**

Are a support, information and referral agency. They provide free, confidential, impartial and independent services for members of the community.

**Ph:** 9435 8282

**Email:** [info@dvsupport.org.au](mailto:info@dvsupport.org.au)

[www.dvsupport.org.au](http://www.dvsupport.org.au)

### **Frontyard**

Frontyard is a collection of youth specific services for people aged 12-25 who are homeless or at risk of becoming homeless and spends time in Melbourne CBD. They focus on the physical, emotional and social needs of a young person and make decisions with them that will effect positively on their lives.

**Freecall:** 1800 800 531

**Email:** [fyreception@mcm.org.au](mailto:fyreception@mcm.org.au)

[www.frontyard.org](http://www.frontyard.org)

### **Melbourne Youth Support Service (MYSS)**

Melbourne Youth Support Service (MYSS) is a statewide telephone information and referral service for young people. Offering face to face and telephone services MYSS can act as a referral service for issues around accommodation, legal rights, drug and